



# ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

( Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016 )

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Ref No. **AIACE/CENTRAL/2025 / 051**

**Dated 13.8.2025**

To  
The CMD,  
CCL,  
Ranchi (Jharkhand)

Sub: Non-payment of 18 nos. of Medical Bills under CPRMSE submitted by V. V. Phalgunan Pillai, EIS No. 90041922, Ex. CM(P), Hazaribag Area, CCL

Dear Sir,

Your kind attention is requested to be drawn to copy of a representation submitted to CMS, CCL by our member Sri V. V. Phalgunan Pillai, EIS No. 90041922, Ex. CM(P), Hazaribag Area, Medical Card No. CPRMSE/04/16/1325, regarding non-payment of Medical bills submitted under CPRMSE. Copy of the handwritten representation, along with transcript of its optical character recognised copy for easy understanding, is as attached in Annexure-I.

From this Annexure-I, the followings are concluded:

- 1) Sri V. V. Phalgunan Pillai, EIS No. 90041922, Ex. CM(P), Hazaribag Area, Medical Card No. CPRMSE/04/16/1325 has complained about non-payment of medical bills submitted for treatment of his ailing spouse Smt. Sreedhari Pillai from 06.09.2023 onwards at Lakeshore Hospital, Kochi.
- 2) Smt. Sreedhari Pillai is undergoing Invasive carcinoma of right breast which involves costly treatment and later operated under Modified Radical Mastectomy (MRM) on 08.12.2023 in the hospital and discharged on 18.12.2023. So far, between 25.05.2024 to 11.11.2024, he has been reimbursed for 5 no. of bills totaling to Rs.1,82,918.00.
- 3) However, payment for other 19 bills are yet to be released as seen in table below derived from CCL website:

| S. N. | Bill No.         | Date of Receipt | Billed Amt | Status               |
|-------|------------------|-----------------|------------|----------------------|
| 1     | REG_2024_004012  | 27-04-2024      | 1997       | Bill entered in SAP  |
| 2     | REG_2024_004013  | 27-04-2024      | 630        | Pending with CMO     |
| 3     | REG_2024_004014  | 27-04-2024      | 24991      | Pending with CMO     |
| 4     | REG_2024_004015  | 27-04-2024      | 10000      | Pending with CMO     |
| 5     | REG_2024_004016  | 27-04-2024      | 9565       | Pending with CMO     |
| 6     | REG_2024_004017  | 27-04-2024      | 7993       | Pending with CMO     |
| 7     | REG_2024_004018  | 27-04-2024      | 8231       | Pending with CMO     |
| 8     | REG_2024_004019  | 27-04-2024      | 11486509   | Bill entered in SAP  |
| 9     | REG_2024_005644  | 11-06-2024      | 2655       | Bill entered in SAP  |
| 10    | REG_2024_007614  | 11-07-2024      | 27373      | Bill entered in SAP  |
| 11    | REG_2024_010414  | 21-08-2024      | 13142      | Pending with Finance |
| 12    | REG_2024_1003829 | 07-12-2024      | 5285       | Pending with OD      |
| 13    | REG_2024_1004785 | 23-12-2024      | 12922      | Bill Approved        |
| 14    | REG_2025_004052  | 22-03-2025      | 303681     | Pending with OD      |
| 15    | REG_2025_004053  | 22-03-2025      | 2842       | Pending with OD      |
| 16    | REG_2025_008703  | 18-06-2025      | 2560       | Pending with OD      |
| 17    | REG_2025_008704  | 18-06-2025      | 1993       | Pending with OD      |
| 18    | REG_2025_008705  | 18-06-2025      | 1351       | Pending with OD      |
| 19    | REG_2025_008706  | 18-06-2025      | 57519      | Pending with OD      |

Sri Pillai has stated that on 21.08.24, he met the then CMS in her chamber for the purpose of clearing the bills through the dealing assistant of CPRMSE Cell, CCL, Ranch. I have handed over some documents and duplicate copies of medical the bills for reference. But nothing heard from her office or made any progress for payment. All bills along with original bills in Proforma were sent to CMS, CCL in time.

All these developments speak of utter negligence on the part of CPRMSE cell of CCL who have failed to rise on the occasion and doing injustice to Sri Pillai, making mockery of the online system of monitoring without any fruitful action.

Under the circumstances, an urgent attention and needful advice is requested from your end for release of payment as the patient's condition is precarious and further treatment at any higher center may be required which calls for sufficient financial resources.

Thanking You,



(P. K. SINGH RATHOR)  
Principal General Secretary

Encl: As above

CC  
Chairman, CIL  
D(P&IR), CIL  
CMS, CIL

Copy for information to:  
Secretary, MoC, GOI, New Delhi

Dt. 4/8/2025

To

CMS,  
Central Coalfills Limited,  
Darbhanga House, Ranchi

Sub:- Reimbursement of Medical Bills under CPRMSE of Smt. Sreedhari Pillai w/o V. V. Phalgunan Pillai, EIS No. 90041922, Ex. CM(P), Hazaribag Area, (regarding non-payment), Medical Card No. CPRMSE/04/16/1325

Dear Sir,

It has been revealed that majority of the medical bill are pending in your office for payment. Since the treatment of my wife for Invasive carcinoma of right breast and from 06.09.2023 at Lakeshore Hospital, Kochi, I had been paid Rs. 182918.00 as reimbursement as mentioned below:-

| S.N. | Date of payment | Amount Paid |
|------|-----------------|-------------|
| 1.   | 25.05.24        | Rs.58854.00 |
| 2.   | 28.06.24        | Rs.2405.00  |
| 3.   | 09.09.24        | Rs.27373.00 |
| 4.   | 21.10.24        | Rs.94964.00 |
| 5.   | 11.11.24        | Rs.13142.00 |

On 21.08.24, I met the then CMS in her chamber for the purpose of clearing the bills through the dealing assistant of CPRMSE Cell, CCL, Ranch. I have handed over some documents and duplicate copies of medical the bills for reference. But nothing heard from her office or made any progress for payment.

Being a retired executive, I was under physical as well as mental pressure for arranging a better treatment to my wife who had been diagnosed Invasive Carcinoma of right breast and later operated under Modified Radical Mastectomy (MRM) on 08.12.2023 in the hospital and discharged on 18.12.2023.

I have collected the present position of my medical bills from CPRMSE site of CCL. It shows that all bills are under the tag of 'pending at CMO/OD'. This kind of attitude towards the retired executive is totally biased and deplorable.

The authority's urgent attention and kind necessary action is highly required as the patient's condition on not getting proper treatment with adequate financial help was worse the further treatment at the hospital.

All bills along with original bills in Proforma were sent to CMS, CCL in time.

I am enclosing the copy of the CPRMSE data for kind perusal and early payment.

Thanking you,

Your faithfully,  
V. V. Phalgunan Pillai,  
EIS No. 90041922,  
Ex. CM(P), Hazaribag Area  
Mob. No. 9567794653  
Encl:- As above

To

CMS,  
Central Coalfields Limited,  
Dartkhanga House,  
Ranchi.

Sub:- Reimbursement of Medical Bills under CPRMSE of  
Smt. Sreedhara Pillai w/o V.V. Phalgunan Pillai  
EIS: 90041922, Ex. CM(P), Hazaribag Area  
(regarding nonpayment)  
Medical Card No. CPRMSE/04/16/1325

Dear Sirs, It has been revealed that majority of the medical bills are pending in your office for payment. Since the treatment of my wife for invasive carcinoma of right breast on and from 06.09.2023 at Lakeshore Hospital, Kochi, I had been paid Rs. 182,918.00 as reimbursement as mentioned below:-

| <u>No/Date of payment</u> | <u>Amount Paid</u> |
|---------------------------|--------------------|
| ① 25.05.24                | Rs. 58854.00       |
| ② 28.06.24                | Rs. 2405.00        |
| ③ 09.09.24                | Rs. 27373.00       |
| ④ 21.10.24                | Rs. 94964.00       |
| ⑤ 11.11.24                | Rs. 13142.00       |

On 21.08.24 I met the then CMS in her chamber for the purpose of clearing the bills through the dealing assistant of CPRMSE Cell, CCL, Ranchi. I have handed over some documents and duplicate copies of medical bills to the CMS for reference. But, nothing heard from her office or made any progress for payment.

Being a retired executive, I was under physical as well as mental pressure for arranging a better treatment to my wife who had been diagnosed 'Invasive Carcinoma of right breast' and later operated under Modified Radical Mastectomy (MRM) on 08.12.2023 in the hospital and discharged on 18.12.2023.

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I have collected the present position of my medical bills from CARMSE side of CCL. It shows that all bills are under tag of 'pend' at CMO/OD. This kind of attitude towards the retired executive is totally biased and deplorable.

The authority's urgent attention & kind necessary action is highly required as the patient's condition or not getting proper treatment with adequate financial help may worsen the further treatment at the hospital.

All bills alongwith original bills in proforma were sent to CMS, CCL in time.

I am enclosing the copy of the CARMSE data for kind perusal and early payment.

Thanking you

Yours faithfully,

Encl:- As above

04.08.22  
V. V. Phagman Pillai

Pis: 9004/1922

Ga - CM(P), Hyderabad  
And

Mob. No. 9567794653

आपक द्वारा जमा किए गए बिल/Bills  
Submitted By You

CPRMS ID:  
CPRMSE/04/16/1325  
Employee Type:  
EXECUTIVE  
Employee Name: V.V.  
PILLAI  
EIS No.: 90041922  
Vendor Code: E900419

Amount Limit

| बीमारी<br>का<br>प्रकार/<br>Illness<br>Type | राशि<br>सीमा/<br>Amount<br>Limit | प्रयुक्त<br>राशि/Amount<br>Consumed | उपलब्ध<br>राशि/Amount<br>Available |
|--------------------------------------------|----------------------------------|-------------------------------------|------------------------------------|
| Non-Critical                               | 2500000                          | 29100                               | 2470900                            |
| Critical                                   | NA                               | 2470900                             | NA                                 |

| क्र.सं./SNo. | बिल संख्या/Bill Number | बिल प्राप्त होने की तिथि/Bill Receivable Date | रिश्ता/Relation | दावे की राशि/Amount Claimed | वर्तमान स्थिति/Present Status |
|--------------|------------------------|-----------------------------------------------|-----------------|-----------------------------|-------------------------------|
| 1            | REG_2024_004012        | 2024-04-27                                    | Spouse          | 1997 ✓                      | Bill entered in SAP           |
| 2            | REG_2024_004013        | 2024-04-27                                    | Spouse          | 630 ✓                       | Pending with CMO              |
| 3            | REG_2024_004014        | 2024-04-27                                    | Spouse          | 24991 ✓                     | Pending with CMO              |
| 4            | REG_2024_004015        | 2024-04-27                                    | Spouse          | 10000 ✓                     | Pending with CMO              |

|    |                 |            |        |            |                                 |
|----|-----------------|------------|--------|------------|---------------------------------|
| 5  | REG_2024_004016 | 2024-04-27 | Spouse | 9565 ✓     | Pending with CMO                |
| 6  | REG_2024_004017 | 2024-04-27 | Spouse | 7993 ✓     | Pending with CMO                |
| 7  | REG_2024_004018 | 2024-04-27 | Spouse | 8231 ✓     | Pending with CMO                |
| 8  | REG_2024_004019 | 2024-04-27 | Spouse | 11486509 ✓ | Bill entered in SAP             |
| 9  | REG_2024_005644 | 2024-06-11 | Self   | 2655 ✓     | Bill entered in SAP             |
| 10 | REG_2024_007614 | 2024-07-11 | Spouse | 27373 ✓    | Bill entered in SAP             |
| 11 | REG_2024_010414 | 2024-08-21 | Spouse | 13142 ✓    | Pending with Finance Department |

|    |                  |            |        |          |                 |
|----|------------------|------------|--------|----------|-----------------|
| 12 | REG_2024_1003829 | 2024-12-07 | Spouse | 5285 ✓   | Pending with OD |
| 13 | REG_2024_1004785 | 2024-12-23 | Spouse | 12922 ✓  | Bill Approved   |
| 14 | REG_2025_004052  | 2025-03-22 | Spouse | 303681 ✓ | Pending with OD |
| 15 | REG_2025_004053  | 2025-03-22 | Spouse | 2842 ✓   | Pending with OD |
| 16 | REG_2025_008703  | 2025-06-18 | Spouse | 2560 ✓   | Pending with OD |

|    |                 |            |        |         |                 |
|----|-----------------|------------|--------|---------|-----------------|
| 17 | REG_2025_008704 | 2025-06-18 | Spouse | 1993 ✓  | Pending with OD |
| 18 | REG_2025_008705 | 2025-06-18 | Spouse | 1351 ✓  | Pending with OD |
| 19 | REG_2025_008706 | 2025-06-18 | Spouse | 57519 ✓ | Pending with OD |